

Command and Control Suite

Incident Workflow

**MANAGE, CONTAIN
AND REDUCE RISK**



Safe building Secure business



When critical incidents occur, making the right decisions in a predictable and traceable way can mean the difference between a minor delay and a serious disruption of business.



INTRODUCING HONEYWELL INCIDENT WORKFLOW

Incident Workflow helps guide users through the decision-making and response process during critical situations. By seamlessly integrating emergency operations with enterprise applications, Incident Workflow will help reduce risk, promote continuity and increase productivity throughout your business. Incident Workflow is part of the Honeywell Command and Control Suite, built upon the Honeywell Enterprise Buildings Integrator (EBI) platform and over 100 years of systems experience.

COLLABORATE TO REDUCE COSTS

You can often develop a more rapid incident response by thinking outside the control room – Incident Workflow allows first responders, operations and facility staff to cooperatively respond to incidents from multiple devices.

Seamless integration with EBI allows intelligent automation across your facility. For example, authorized users can perform a number of actions from a single workflow:

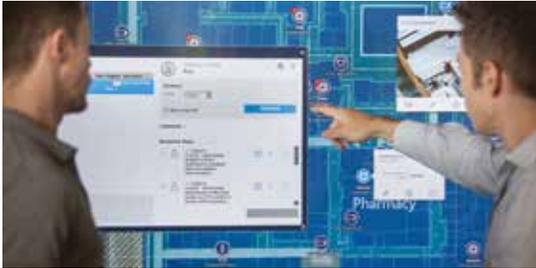
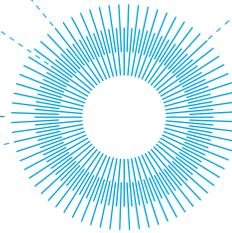
- Mass notification to affected users, tenants or customers
- Automated or manual control of surveillance cameras
- Unlocking and locking of doors to allow first responders to access critical areas

MANAGE INCIDENTS. REDUCE RISK.

By combining business-critical Standard Operating Procedures (SOP) with automated and manual detection of incidents, you can promote reduced disruption to your business. With immediate access to SOPs, operators are guided through potential responses in near real-time, reducing potential impact and the risk of incident escalation.

You can easily link SOPs to multiple locations within your building, providing users with relevant information regarding specific issues. And because all these functionalities are promptly available through an intuitive interface, it promotes reduced response times and improved effectiveness.

Improve outcomes with integrated and collaborative workflows.



SIMPLE YET POWERFUL

Incident Workflow is powered by the unseen intelligence of EBI and employs advanced user-experience design across multiple devices – Honeywell Command Wall, desktop or tablet. Incident Workflow's clear and easy-to-understand workflow typically reduces training requirements and administration, and helps provide increased confidence in the user.

AUTOMATED PRODUCTIVITY

There's no need for information to be manually written with Incident Workflow – all reports can be automatically retrieved and accurately reproduced, often increasing productivity and reducing costs. You can also manage scheduled events with simplicity, such as regular maintenance or security checks, helping to reduce the chance of manual error.

BUILDING CONFIDENCE IN COMPLIANCE

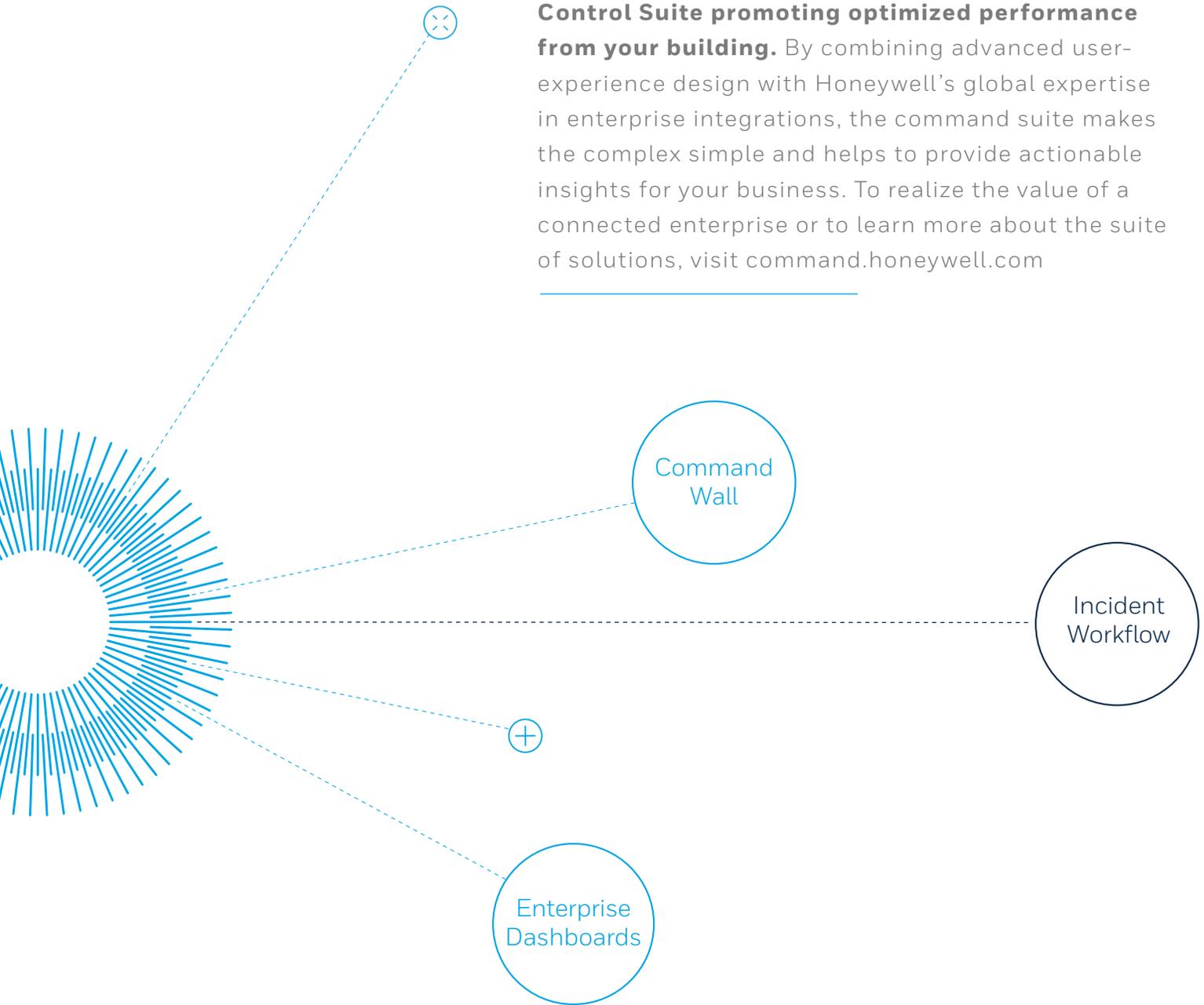
As events occur you can access visualization of progress, priority, comments and owners. This automated system can also be used to demonstrate enhanced security, safety and readiness to respond – increasing stakeholder trust in business continuity.

To further compliance and traceability, you can readily create reports that demonstrate adherence to established protocols. Following an incident, you can recall user actions, including a time-stamp and their name. This analysis of individual events allows you to plan and better prevent future incidents, helping to reduce long-term costs and optimizing resource management.

For more information about Honeywell Incident Workflow and other related offerings, visit command.honeywell.com



Incident Workflow, Command Wall and Enterprise Dashboards are part of Honeywell's Command & Control Suite promoting optimized performance from your building. By combining advanced user-experience design with Honeywell's global expertise in enterprise integrations, the command suite makes the complex simple and helps to provide actionable insights for your business. To realize the value of a connected enterprise or to learn more about the suite of solutions, visit command.honeywell.com



For more information visit:
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